

### **EGT Express CZ s.r.o. ISM Policy**

The company was established in February 1995 as a customs agency. Over time, the service portfolio expanded to include additional logistics services focused on Europe, the former Soviet Union and Asia. The company's current activities include customs declaration, warehousing, multimodal services, shipping, rail, land and air freight. All activities are performed within state-of-the-art logistics standards. Our multinational team (more than 20 nationalities) contributes significantly to the client's satisfaction with the local market knowledge and excellent communication skills. Our company is a member of the CESMAD Carriers Association, the International Federation of Freight Forwarders Associations (FIATA), *the International Air Transport Association (IATA)*, the Freight Forwarding and Logistics Association SSL and the Working Conditions Assessment (WCA) program.

We have a stable position on the market and guarantee professional standards, fast delivery and high-quality services. We can provide our customers with individual solutions according to their requirements. We respond flexibly to the ever-changing market, investing in vehicle security and expanding our existing infrastructure with new shipping lines to connect Europe and Asia. We also strongly focus on the environment, engaging in many projects to reduce our carbon footprint.

To ensure the highest quality of our services, decisions have been taken to comply with TAPA TSR (Trucking Security Requirements), AEO (Authorised Economic Operator) status and the principles of an integrated quality management system (ISO9001, ISO14001, ISO45001).

### **Company Security Policy**

For the logistics of high-value goods, documents called Transport Security Manuals have been created, which, including their annexes, serve as a guide and contain the most important information to carry out shipments in compliance with all the requirements of the TAPA TSR security standard. The company has processes in place that clearly and distinctly outline employees' rights and responsibilities.

### **Quality Management**

We are confident that the quality of the realized product delivered to the customer is the key to success in today's market. The resulting quality of service depends on the quality of preparation. The aim is to maintain and continuously improve processes to satisfy customer requirements, wishes and propose optimal solutions.

We create the conditions to ensure that the declared quality concept is understood, implemented and adhered to the principles of an integrated management system. We constantly review the effectiveness of the system and guarantee the achievement of objectives, the corresponding efficiency and continuous improvement.

### **Environmental Management**

The environmental policy fundamentals are based on the consistent use of all available resources to achieve our planned objectives. We continuously strive to motivate the Company's employees to perform all activities in the spirit of the following generally applicable principles:

- All company activities we carry out in a way that minimize the negative impact on the environment.
- We plan processes and activities to prevent waste. We recycle generated waste as much as possible.

- We segregate any waste produced as efficiently as possible and manage it properly.
- We are careful to use energy efficiently.
- We motivate our employees to be environmentally responsible.

### **Occupational Health and Safety**

All obligations arising from legal and other occupational health and safety requirements are included in the internal procedures and employees are required to comply with them.

As part of the adaptation training plans and job descriptions, all our employees are regularly trained in health and safety, defensive driving and other related topics they come into contact with. We pay attention to the personal development of each employee.

We continuously improve our activities and working conditions to minimise their negative impact on the environment, health and safety.

We create conditions for a safe, secure and health-safe working environment and take measures to prevent risks to eliminate or reduce them.

In the case of emergencies and other serious hazards, we have fully developed internal procedures and emergency plans for dealing with and overcoming them.

Through consistent prevention, we avoid accidents and situations whose consequences could harm the health of employees and the environment.

We strive to ensure and enforce the occupational health and safety requirements of our contractors and give preference to contractors who apply the same principles.

Company employees shall actively contribute to the ongoing implementation of the Integrated Management System policies and participate actively in the implementation and continuous improvement within the scope of their competencies and responsibilities.

To meet the above principles, we are committed to reviewing and improving the integrated management system by the requirements of laws and regulations, internal regulations, technical standards, technical and technological developments, customer needs, public expectations and other stakeholders.